Atea ASA Quality policy

At Atea, we are committed to the highest quality standards. We are dedicated to delivering customized IT solutions and services that meet and exceed our customers' needs and expectations. To achieve this, we:

Ensure Customer Satisfaction

We strive to provide the highest quality, competence, and efficiency with on-time delivery of IT solutions, all while building long-term relationships with our customers and suppliers.

Product Delivery Excellence

We are committed to adding value and simplifying our customers' experience by offering seamless product-related logistic services and a broad selection of high-quality products accessible through a robust e-commerce platform. We support effective product lifecycle management through Atea Asset Management for both economic and environmental benefits.

Valuable Services and Solutions

We create value for our customers through a market-leading range of competencies, solutions, and services. We continue developing our workforce's skills and competencies and collaborate closely with our customers to ensure growth.

Employee Development

We recognize our coworkers as our most valuable asset. Their competency, creativity, well-being, and contributions determine our ability to meet customer expectations. We prioritize the introduction of new employees, provide individual follow-ups, conduct performance review meetings, offer clear career ladders, and support ongoing competence development. Mandatory leader development programs ensure coaching leadership that leads to individual growth. An annual employee survey guides our actions and improvements.

Leading Product Offering

We maintain a cutting-edge selection of products, solutions, and services that align with market demands. Quality is ensured through the qualification of new strategic partners and products.

Continuous Improvement

We constantly refine our operations management system, guided by stakeholder demands. Our processes are well-documented and supported by IT systems to ensure quality and efficiency. We proactively seek improvements and corrective measures through reporting, auditing, and insights from customer and employee surveys.

By adhering to these principles, we will remain committed to delivering the highest quality IT solutions and services to our customers and achieving excellence in our industry.

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